TOTO NOTE NOTE NOTE NOT A STATEMENT OF THE SECTOR SECTOR

BIG NEWS-WE'RE REBRANDING!

We're thrilled to share that Pocatello Boarding School will soon be **Proper Boarding School**! While our name is changing, we're still the same PBS fam you know and love.

Even more exciting, our new retail space, **Proper Boardshop** is on the horizon! Soon, you'll be able to shop for gear, merch, and more during school hours. Stay tuned for updates on the grand opening—we can't wait to welcome you!

Thank you for being part of this next chapter with us!

STOCKING STUFFERS





Get ready to deck the halls! While our retail space isn't open yet, we're bringing in a special selection of *stocking stuffers* just in time for the holidays. Starting late–November, you can snag fun goodies like stickers, pins, earrings, and toy skateboarders—perfect for every skate

enthusiast.



You can purchase those Don't miss out—swing by and grab these holiday must-haves before they're gone!

WINTER We are thrilled to SEMESTER announce that we are 2025 transitioning from our previous "3-Month Commitment Memberships" to a new "Semester" structure. Our first semester will be the Winter Semester 2025, running from December 2, 2024, to February 21, 2025. This 10-week semester will align with the School District 25 calendar, helping to eliminate confusion about class schedules. Additionally, this will allow us to utilize school breaks and days off for some fun events! 日日

READ MORE ON

pocatelloboardingschool.com

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NOW

ENROLLING

The total cost for the 10 class Winter Semester 2025 is \$210, which can be paid in full upfront or through three easy payments. Read more to find out about our new payment plan options!

NOW



STREAMLINED CLASS COST, New Monthly Payment:

Our monthly payments have been streamlined to \$70, making it more straightforward and accessible for all our students.

how it works

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NOTE: THE OPTION TO PAY UPFRONT IS ALSO AVAILABLE Total Semester Payment: Now just \$210, broken into 3 payments.
Payments are due on the 2nd of each month during your student's semester.
First payment not drafted until Dec 2, 2024

S/U

WHAT THIS MEANS FOR YOU Lower Payments: Affordable monthly payments make budgeting easier. More Access:

3 Payments

 More families can join, expanding your child's skate community. NO SHOW POLICY UPDATE

At PBS, we understand that time is precious for parents, students, and our instructor, and we strive to respect everyone's schedule. With

this in mind, we're introducing a <u>new no-show policy</u> <u>effective December 1st, 2024,</u> for our Winter Semester.

There will be a <u>\$5 fee for any class not canceled</u> at least 2 hours in advance in congruence with our current policy <u>via phonecall/voicemail, email, or</u> <u>through our booking app.</u> <u>We will no longer accept</u> <u>cancellations via text message.</u> This fee applies specifically to no-shows—if you do not cancel or contact us prior to the end of class and fail to attend, the fee will be charged the same day.

We understand that circumstances can change V unexpectedly. If you reach out to us after the 2-hour window but before the class is over, explaining your reason for not attending, <u>we will gladly waive the \$5</u> <u>fee.</u> While this small fee doesn't fully cover the impact of missed sessions on our instructor, it's intended to encourage timely communication and help keep our schedules predictable for everyone involved. **More can be read on this in the Policies and Procedures**



As we move to the new semester structure, **we'd like to improve our communication process**. If you've had any difficulty reaching us via

text, we truly apologize for any inconvenience. Going forward, <u>our text line will be used only to let us know if</u> <u>your student will be late to class or to share</u> <u>video/photo updates</u> (we love seeing progress!). **For all other communication**—including cancellations, schedule changes, and questions—please use the options below:

> GoTeamUp Booking App Email, or Call/Voicemail

****New Resources Hub for Updated Information** We've made important updates to our Policies and Procedures. All the details can be found in the new Policies and Procedures form, available in the Resources Hub under the Winter Semester 2025 tab. This form must be signed at registration, but feel free to review it anytime for all the latest information on our changes.



Email or Voicemail:

For all other inquiries, please use email or voicemail, and we'll respond within 48 hours.



for your understanding and support in helping us continue to run PBS smoothly and respectfully. We value your cooperation and look forward to a fun and engaging Winter Semester!

If you have any questions about these updates, please feel free to reach out via email, and we'll be happy to assist.